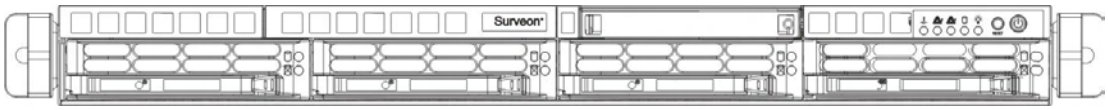
Surveon®



User's Manual

Rev. 1.0
Date: April, 2009

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Preface

About This Manual

This manual is written for professional system integrators and PC technicians. It provides information for the installation and use of the Surveon NVR2000. Installation and maintainance should be performed by experienced technicians only.

The NVR2000 is a high-end single processor 1U rackmount server housed in a robust server chassis. The motherboard within supports Core2Duo Series Processor at system bus speeds of 1333/1066/800 MHz.

Manual Organization

Chapter 1: Introduction

The first chapter provides a checklist of the main components included with the server system and describes the main features of the motherboard and chassis.

Chapter 2: Server Installation

This chapter describes the steps necessary to install the Surveon NVR2000 into a rack and check out the server configuration prior to powering up the system. If your server was ordered without the processor and memory components, this chapter will refer you to the appropriate sections of the manual for their installation.

Chapter 3: System Interface

Refer to this chapter for details on the system interface, which includes the functions and information provided by the control panel on the chassis as well as other LEDs located throughout the system.

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Chapter 1

Introduction

1-1 Overview

The Surveon NVR2000 is a high-end single processor, 1U rack-mount server with state-of-the-art features. The NVR2000 is comprised of two main subsystems: the 1U chassis and the motherboard. Please refer to our web site for information on operating systems that have been certified for use with the NVR2000.

In addition to the mainboard and chassis, various hardware components may have been included with the NVR2000, as listed below.

- One CPU heatsink
- Three (3) 4-cm fans (FAN-0061L)
- One (1) air shroud
- Serial ATA (SATA) Accessories:
  One (1) internal SATA backplane (BPN-SAS-815TQ)
  One (1) set of SATA cables
  One (1) SGPIO cable (CBL-0157L)
  Four (4) SATA drive carriers [CSE-PT39 (B)]
- Rackmount hardware with screws
- One (1) CD containing drivers and utilities
- Surveon NVR2000 User's Manual

1-2 Motherboard Features

At the heart of the Surveon NVR2000 lies the motherboard, a single processor version based upon Intel's E3210 chipset. Below are the main features of the motherboard.

Processor

The motherboard supports single Intel Core2Duo Series LGA775 processors at system bus speeds of 1333, 1066 and 800 MHz. Please refer to the motherboard specifications pages on our web site for updates on supported processors.

Memory

The motherboard has four 240-pin DIMM slots that comes embedded with 2 GB of unbuffered ECC DDR2-800/667 SDRAM.

Onboard SATA

A SATA controller provides connectivity to 4 SATA disk drives.

PCI Expansion Slots

The PCI-Express x8 slot can receive an optional SAS HBA for connecting to external RAID enclosures is extra storage space is required.

Onboard Controllers/Ports

An onboard IDE controller supports one floppy drive and up to two Ultra ATA 100 hard drives or ATAPI devices. Onboard I/O backpanel ports include one COM port, a VGA port, two USB ports, PS/2 mouse and keyboard ports and two Gigabit LAN (NIC) ports.

Other Features

Other onboard features that promote system health include voltage monitors, a chassis intrusion header, auto-switching voltage regulators, chassis and CPU overheat sensors, virus protection and BIOS rescue.

1-3 Contacting Surveon

Headquarters

Address:	Surveon Technology Inc.
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Web Site:	www.surveontech.com

Chapter 2

Server Installation

2-1 Overview

This chapter provides a quick setup checklist to get your Superveon NVR2000 up and running. Following the steps in the order given should enable you to have the system operational within a minimal amount of time. This quick setup assumes that your system has come to you with the processor and memory preinstalled. If your system is not already fully integrated with a motherboard, processor, system memory etc., please turn to the chapter or section noted in each step for details on installing specific components.

2-2 Unpacking the System

You should inspect the box the Surveon NVR2000 was shipped in and note if it was damaged in any way. If the server itself shows damage, you should file a damage claim with the carrier who delivered it.

Decide on a suitable location for the rack unit that will hold the chassis. It should be situated in a clean, dust-free area that is well ventilated. Avoid areas where heat, electrical noise and electromagnetic fields are generated. You will also need it placed near a grounded power outlet. Read the Rack and Server Precautions in the next section.

2-3 Preparing for Setup

The box the Surveon NVR2000 was shipped in should include two sets of rail assemblies, six rail mounting brackets and the mounting screws you will need to install the system into the rack. Follow the steps in the order given to complete the installation process in a minimal amount of time. Please read this section in its entirety before you begin the installation procedure outlined in the sections that follow.

Choosing a Setup Location

- Leave enough clearance in front of the rack to enable you to open the front door completely (~25 inches) and approximately 30 inches of clearance in the back of the rack to allow for sufficient airflow and ease in servicing.This product is for

installation only in a Restricted Access Location (dedicated equipment rooms, service closets and the like).

- This product is not suitable for use with visual display work place devices acccording to §2 of the the German Ordinance for Work with Visual Display Units.

Warnings and Precautions!

Rack Precautions

- Ensure that the leveling jacks on the bottom of the rack are fully extended to the floor with the full weight of the rack resting on them.
- In single rack installation, stabilizers should be attached to the rack. In multiple rack installations, the racks should be coupled together.
- Always make sure the rack is stable before extending a component from the rack.
- You should extend only one component at a time - extending two or more simultaneously may cause the rack to become unstable.

Server Precautions

- Review the electrical and general safety precautions in Chapter 4.
- Determine the placement of each component in the rack *before* you install the rails.
- Install the heaviest server components on the bottom of the rack first, and then work up.
- Use a regulating uninterruptible power supply (UPS) to protect the server from power surges, voltage spikes and to keep your system operating in case of a power failure.
- Allow the hot plug SATA drives and power supply modules to cool before touching them.
- Always keep the rack's front door and all panels and components on the servers closed when not servicing to maintain proper cooling.

Rack Mounting Considerations

Ambient Operating Temperature

If installed in a closed or multi-unit rack assembly, the ambient operating temperature of the rack environment may be greater than the ambient temperature of the room. Therefore, consideration should be given to installing the equipment in an environment compatible with the manufacturer's maximum rated ambient temperature (Tmra).

Reduced Airflow

Equipment should be mounted into a rack so that the amount of airflow required for safe operation is not compromised.

Mechanical Loading

Equipment should be mounted into a rack so that a hazardous condition does not arise due to uneven mechanical loading.

Circuit Overloading

Consideration should be given to the connection of the equipment to the power supply circuitry and the effect that any possible overloading of circuits might have on overcurrent protection and power supply wiring. Appropriate consideration of equipment nameplate ratings should be used when addressing this concern.

Reliable Ground

A reliable ground must be maintained at all times. To ensure this, the rack itself should be grounded. Particular attention should be given to power supply connections other than the direct connections to the branch circuit (i.e. the use of power strips, etc.).

2-4 Installing the System into a Rack

This section provides information on installing the Surveon NVR2000 into a rack unit with the rack rails provided. If the server has already been mounted into a rack, you can skip ahead to other sections.

There are a variety of rack units on the market, which may mean the assembly procedure will differ slightly. You should also refer to the installation instructions that came with the rack unit you are using.

Identifying the Sections of the Rack Rails

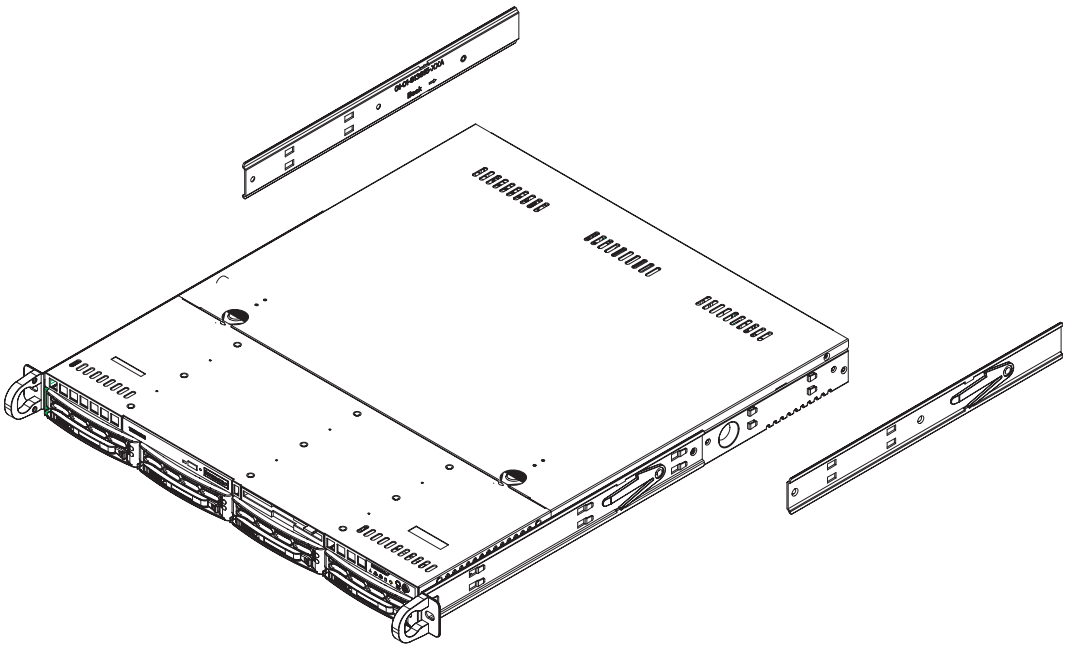
You may have received rack rail hardware with the Surveon NVR2000. (Two front inner rails should already be attached to the chassis.) This hardware consists of two rear inner rails that secure to the chassis, one on each side just behind the preinstalled front inner rails. Note that these two rails are left/right specific.

Installing the Rear Inner Rails

First, locate the right rear inner rail (the rail that will be used on the right side of the chassis when you face the front of the chassis). Align the two square holes on the rail against the hooks on the right side of the chassis. Securely attach the rail to the chassis with M4 flat head screws. Repeat these steps to install the left rear inner rail to the left side of the chassis (see Figure 2-1). You will also need to attach the rail brackets when installing into a telco rack.

Locking Tabs: Both chassis rails have a locking tab, which serves two functions. The first is to lock the server into place when installed and pushed fully into the rack, which is its normal position. Secondly, these tabs also lock the server in place when fully extended from the rack. This prevents the server from coming completely out of the rack when you pull it out for servicing.

Figure 2-1. Installing Rear Inner Chassis Rails



Installing the Rack Rails

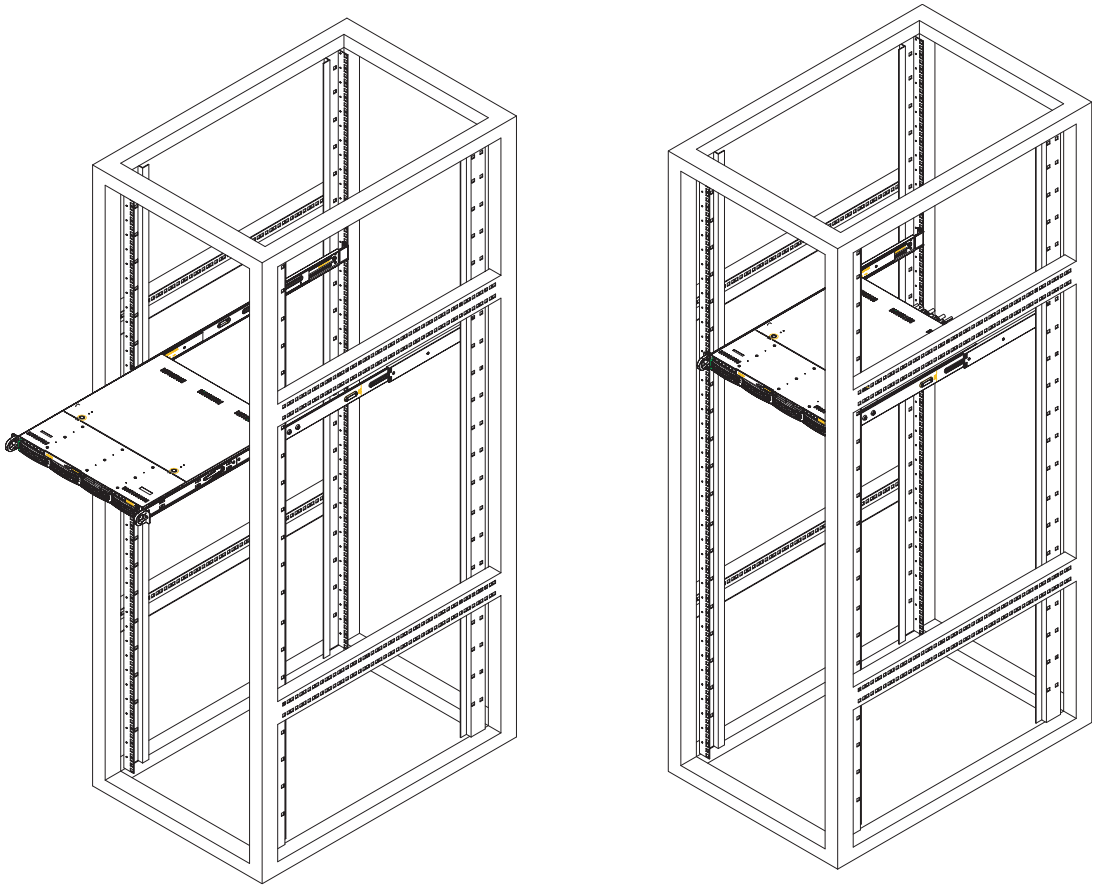
Determine where you want to place the Surveon NVR2000 in the rack (see Rack and Server Precautions in Section 2-3). Position the chassis rail guides at the desired location in the rack, keeping the sliding rail guide facing the inside of the rack. Screw the assembly securely to the rack using the brackets provided. Attach the other assembly to the other side of the rack, making sure that both are at the exact same height and with the rail guides facing inward.

Installing the Server into the Rack

You should now have rails attached to both the chassis and the rack unit. The next step is to install the server into the rack. Do this by lining up the rear of the chassis rails with the front of the rack rails. Slide the chassis rails into the rack rails, keeping the pressure even on both sides (you may have to depress the locking tabs when inserting). See Figure 2-2.

When the server has been pushed completely into the rack, you should hear the locking tabs "click".

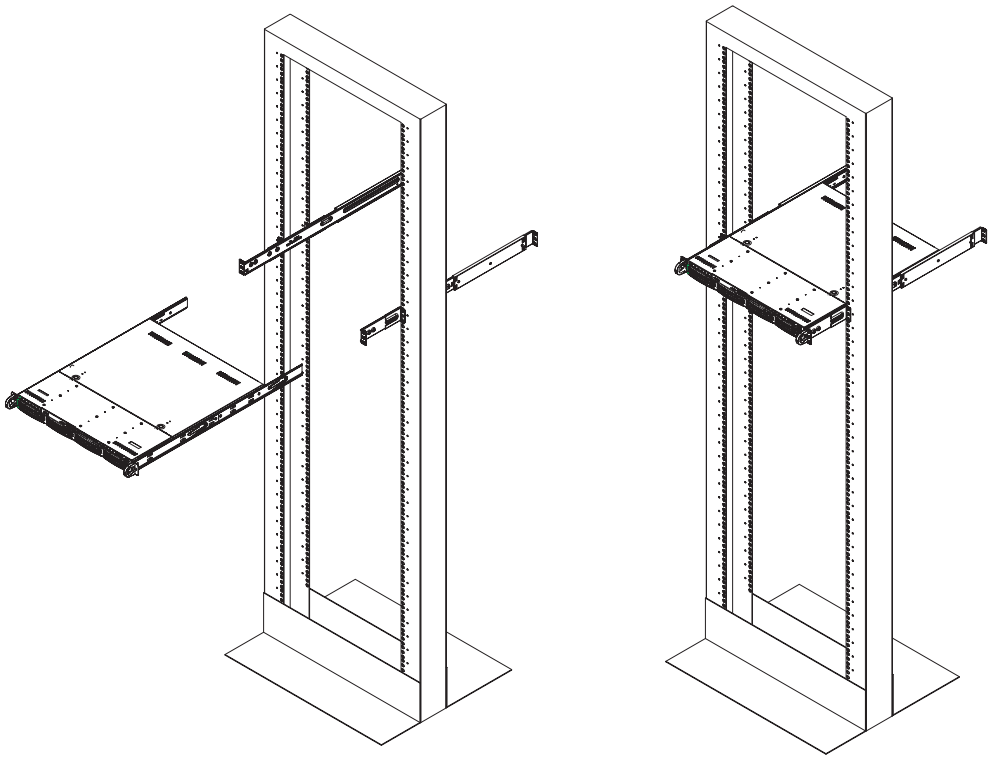
Figure 2-2. Installing the Server into a Rack



Installing the Server into a Telco Rack

To install the chassis into a Telco type rack, use two L-shaped brackets on either side of the chassis (four total). First, determine how far the server will extend out the front of the rack. Larger chassis should be positioned to balance the weight between front and back. If a bezel is included on your server, remove it. Then attach the two front brackets to each side of the chassis, then the two rear brackets positioned with just enough space to accommodate the width of the rack. Finish by sliding the chassis into the rack and tightening the brackets to the rack.

Figure 2-3. Installing the Server into a Telco Rack



2-5 Checking the Motherboard Setup

After you install the system in the rack, you will need to open the unit to make sure the motherboard is properly installed and all the connections have been made.

Accessing the Inside of the System

1. Grasp the two handles on either side and pull the unit straight out until it locks (you will hear a "click").

2. Depress the two buttons on the top of the chassis to release the top cover. There is a large rectangular recess in the middle front of the top cover to help you push the cover away from you until it stops.

3. Lift the top cover from the chassis to gain full access to the inside of the server. See Figure 2-4.

Checking the Components

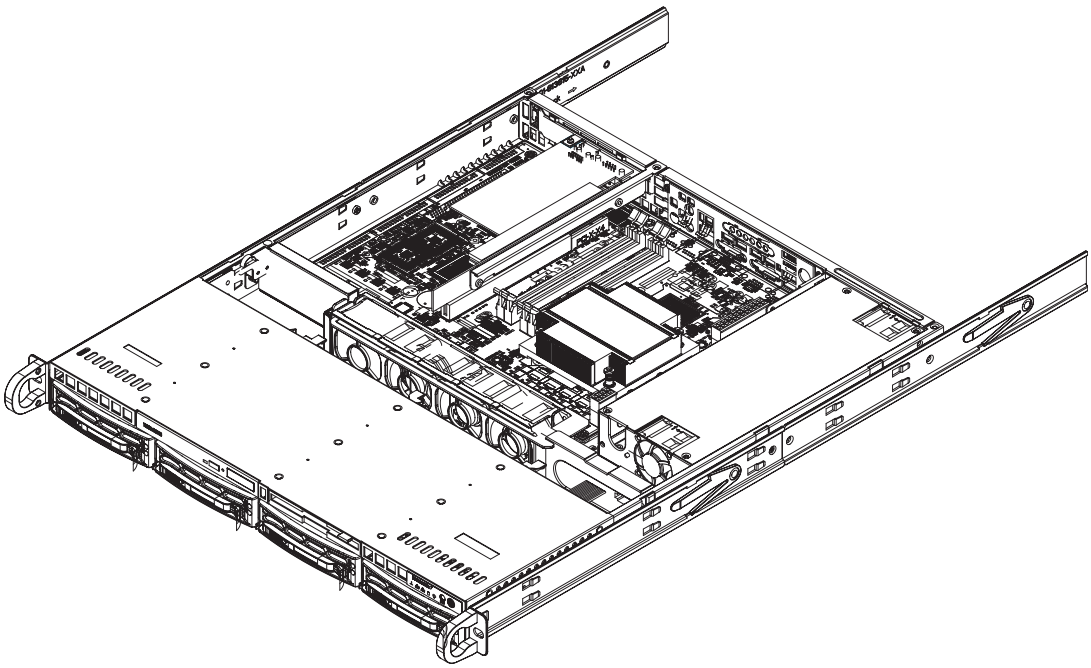
1. You may have the processor already installed into the system board. The processor should have its own heatsink attached. See Chapter 5 for instructions on processor installation.

2. Your server system may have come with system memory already installed. Make sure all DIMMs are fully seated in their slots. For details on adding system memory, refer to Chapter 5.

3. If desired, you can install an add-on card to the system. See Chapter 5 for details on installing a PCI add-on card.

4. Make sure all power and data cables are properly connected and not blocking the airflow. See Chapter 5 for details on cable connections.

Figure 2-4.
Accessing the Inside of the Chassis



2-6 Checking the Drive Bay Setup

Next, you should check to make sure the peripheral drives and the SATA drives and SATA backplane have been properly installed and all essential connections have been made.

Checking the Drives

All drives can be accessed from the front of the server. The SATA disk drives can be installed and removed from the front of the chassis without removing the top chassis cover.ve

Depending upon your system's configuration, your system may have one or more SATA drives already installed. If you need to install SATA drives, please refer to the appropriate section in Chapter 6.

Checking the Airflow

Airflow is provided by thee high-performance 4-cm input fans. The system component layout was carefully designed to promote sufficient airflow through the small 1U rackmount space

2. Also note that all power and data cables have been routed in such a way that they do not block the airflow generated by the fans.

Providing Power

1. Plug the power cord from the power supply unit into a high-quality power strip that offers protection from electrical noise and power surges. It is recommended that you use an uninterruptible power supply (UPS).

2. Depress the power button on the front of the chassis to power up the system.

Chapter 3

System Interface

3-1 Overview

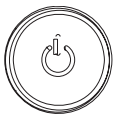
There are several LEDs on the control panel as well as others on the SATA drive carriers to keep you constantly informed of the overall status of the system as well as the activity and health of specific components. There are also two buttons on the chassis control panel and an on/off switch on the power supply. This chapter explains the meanings of all LED indicators and the appropriate response you may need to take.

3-2 Control Panel Buttons

There are two push-buttons located on the front of the chassis: a reset button and a power on/off button.

Reset

The reset switch reboots the system.



Power

This is the main power switch, which is used to apply or turn off the main system power. Turning off system power with this button removes the main power but keeps standby power supplied to the system.

3-3 Control Panel LEDs

The control panel located on the front of the chassis has five LEDs. These LEDs provide you with critical information related to different parts of the system. This section explains what each LED indicates when illuminated and any corrective action you may need to take.

Overheat/Fan Fail

When this LED flashes, it indicates a fan failure. When on continuously it indicates an overheat condition, which may be caused by cables obstructing the airflow in the system or the ambient room temperature being too warm. Check the routing of the cables and make sure all fans are present and operating normally. You should also check to make sure that the chassis covers are installed. Finally, verify that the heatsinks are installed properly (see Chapter 5). This LED will remain flashing or on as long as the indicated condition exists.

NIC2

Indicates network activity on LAN2 when flashing.

NIC1

Indicates network activity on LAN1 when flashing.

HDD

Channel activity for all HDDs. This light indicates SATA drive activity on the NVR2000 when flashing.

Power

Indicates power is being supplied to the system's power supply units. This LED should normally be illuminated when the system is operating.

3-4 SATA Drive Carrier LEDs

Each SATA drive carrier has two LEDs.

- **Green:** When illuminated, the green LED on the front of the SATA drive carrier indicates drive activity. A connection to the SATA backplane enables this LED to blink on and off when that particular drive is being accessed.

- **Red:** The red LED indicates two states. When blinking, it indicates the drive is rebuilding. When solid, it indicates a drive failure. If a SATA drive fails, you should be notified by your system management software. Please refer to Chapter 6 for instructions on replacing failed SATA drives.

Notes

Chapter 4

System Safety

4-1 Electrical Safety Precautions

Basic electrical safety precautions should be followed to protect yourself from harm and the Surveon NVR2000 from damage:

- Be aware of the locations of the power on/off switch on the chassis as well as the room's emergency power-off switch, disconnection switch or electrical outlet. If an electrical accident occurs, you can then quickly remove power from the system.

- Do not work alone when working with high voltage components.

- Power should always be disconnected from the system when removing or installing main system components, such as the serverboard, memory modules and floppy drive. When disconnecting power, you should first power down the system with the operating system first and then unplug the power cords of all the power supply units in the system.

- When working around exposed electrical circuits, another person who is familiar with the power-off controls should be nearby to switch off the power if necessary.

- Use only one hand when working with powered-on electrical equipment. This is to avoid making a complete circuit, which will cause electrical shock. Use extreme caution when using metal tools, which can easily damage any electrical components or circuit boards they come into contact with.

- Do not use mats designed to decrease static electrical discharge as protection from electrical shock. Instead, use rubber mats that have been specifically designed as electrical insulators.

- The power supply power cords must include a grounding plug and must be plugged into grounded electrical outlets.

- Serverboard Battery: **CAUTION** - There is a danger of explosion if the onboard battery is installed upside down, which will reverse its polarites (see Figure 4-1). This battery must be replaced only with the same or an equivalent type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions.

- Mainboard replaceable soldered-in fuses: Self-resetting PTC (Positive Temperature Coefficient) fuses on the mainboard must be replaced by trained service technicians only. The new fuse must be the same or equivalent as the one replaced. Contact technical support for details and support.

4-2 General Safety Precautions

Follow these rules to ensure general safety:

- Keep the area around the NVR2000 clean and free of clutter.

- The NVR system weighs approximately 38 lbs (~17.3 kg) when fully loaded. When lifting the system, two people at either end should lift slowly with their feet spread out to distribute the weight. Always keep your back straight and lift with your legs.

- Place the chassis top cover and any system components that have been removed away from the system or on a table so that they won't accidentally be stepped on.

- While working on the system, do not wear loose clothing such as neckties and unbuttoned shirt sleeves, which can come into contact with electrical circuits or be pulled into a cooling fan.

- Remove any jewelry or metal objects from your body, which are excellent metal conductors that can create short circuits and harm you if they come into contact with printed circuit boards or areas where power is present.

- After accessing the inside of the system, close the system back up and secure it to the rack unit with the retention screws after ensuring that all connections have been made.

4-3 ESD Precautions

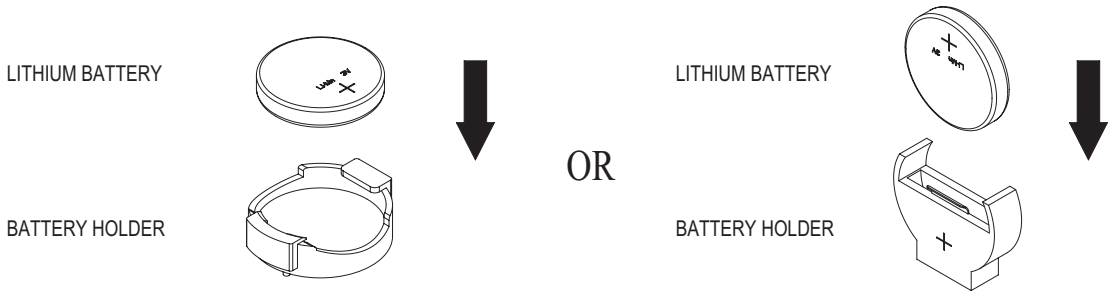
Electrostatic discharge (ESD) is generated by two objects with different electrical charges coming into contact with each other. An electrical discharge is created to neutralize this difference, which can damage electronic components and printed circuit boards. The following measures are generally sufficient to neutralize this difference before contact is made to protect your equipment from ESD:

- Use a grounded wrist strap designed to prevent static discharge.
- Keep all components and printed circuit boards (PCBs) in their antistatic bags until ready for use.
- Touch a grounded metal object before removing the board from the antistatic bag.
- Do not let components or PCBs come into contact with your clothing, which may retain a charge even if you are wearing a wrist strap.
- Handle a board by its edges only; do not touch its components, peripheral chips, memory modules or contacts.
- When handling chips or modules, avoid touching their pins.
- Put the serverboard and peripherals back into their antistatic bags when not in use.
- For grounding purposes, make sure your computer chassis provides excellent conductivity between the power supply, the case, the mounting fasteners and the serverboard.

4-4 Operating Precautions

Care must be taken to assure that the chassis cover is in place when the NVR2000 is operating to assure proper cooling. Out of warranty damage to the system can occur if this practice is not strictly followed.

Figure 4-1. Installing the Onboard Battery



Chapter 5

Advanced Serverboard Setup

This chapter covers the steps required to install the serverboard into the chassis, connect the data and power cables and install add-on cards. Some serverboard jumpers and connections are also described. Others should be left at their defaults. A layout and quick reference chart are included in this chapter for your reference. Remember to completely close the chassis when you have finished working with the serverboard to better cool and protect the system.

5-1 Handling the Serverboard

Electrostatic discharge (ESD) can damage electronic components. To prevent damage to any printed circuit boards (PCBs), it is important to handle them very carefully (see previous chapter). To prevent the serverboard from bending, keep one hand under the center of the board to support it when handling. The following measures are generally sufficient to protect your equipment from electric static discharge.

Precautions

- Use a grounded wrist strap designed to prevent Electrostatic Discharge (ESD).
- Touch a grounded metal object before removing any board from its antistatic bag.
- Handle a board by its edges only; do not touch its components, peripheral chips, memory modules or gold contacts.
- When handling chips or modules, avoid touching their pins.
- Put the serverboard, add-on cards and peripherals back into their antistatic bags when not in use.
- For grounding purposes, make sure your computer chassis provides excellent conductivity between the power supply, the case, the mounting fasteners and the serverboard.

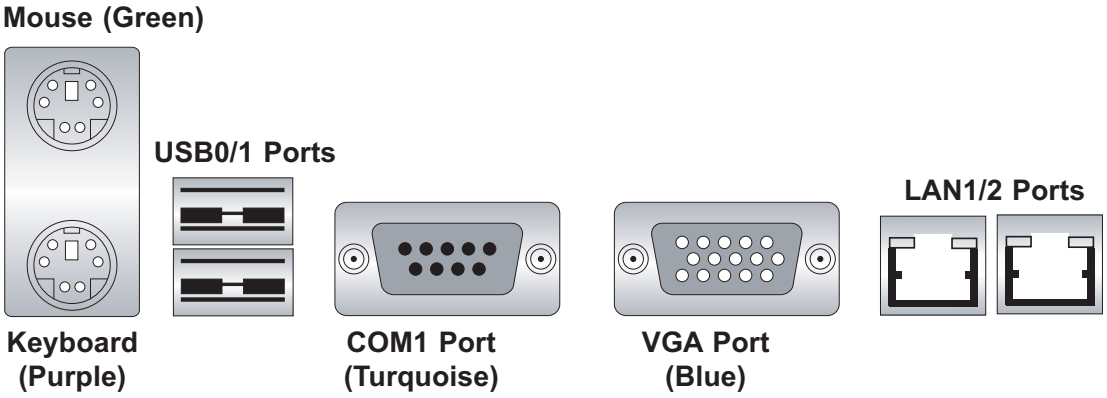
Unpacking

The serverboard is shipped in antistatic packaging to avoid electrical static discharge. When unpacking the board, make sure the person handling it is static protected.

5-2 I/O Ports

The I/O ports are color coded in conformance with the PC 99 specification. See Figure 5-2 below for the colors and locations of the various I/O ports.

Figure 5-2. I/O Ports



5-3 Installing Memory

CAUTION! Exercise extreme care when installing or removing DIMM modules to prevent any possible damage.

Memory Support

The motherboard supports dual or single channel, ECC/Non-ECC unbuffered DDR2-800/667 SDRAM. Both interleaved and non-interleaved memory are supported, so you may populate any number of DIMM slots. (Populating DIMM#1A/DIMM#2A and/or DIMM#1B/DIMM#2B with memory modules of the same size and type will result in two-way interleaved memory, which is faster than single channel, non-interleaved memory.) Note that when ECC memory is used, it may take 25-40 seconds for the VGA to display.)

Installing Memory Modules

1. Insert each DDR2 memory module vertically into its slot, starting with DIMM #1A. Pay attention to the notch along the bottom of the module to prevent inserting the module incorrectly.

2. Gently press down on the DIMM module until it snaps into place in the slot. Repeat for all modules. (See support information below.)

3. To enhance memory performance, install pairs of memory modules of the same type and of the same, beginning with DIMM #1A and DIMM #2A, then DIMM #1B and DIMM #2B.

Notes

Due to a chipset limitation, 8GB of memory can only be supported by the following operating systems:

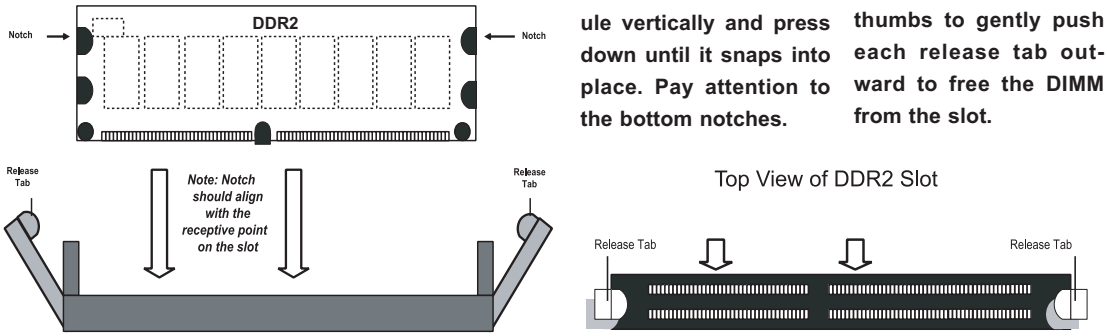
- 32-Bit: Windows 2000 Advanced Server, Windows Server 2003 Enterprise Edition;

- 64-Bit: Windows Server 2003 Standard x64 Edition, Windows XP Professional x64 Edition, Windows Server 2003 Enterprise x64 Edition

Some old-versions of DDR2-667 may not match Intel's On-Die Temperature requirement and will automatically be downgraded to run at 533 MHz. If this occurs, contact your memory vendor to check the ODT value.

Due to memory allocation to system devices, memory remaining available for operational use will be reduced when 4 GB of RAM is used. The reduction in memory availability is disproportional. (Refer to the Memory Availability Table below for details.)

Figure 5-3. DIMM Installation



To Install: Insert module vertically and press down until it snaps into place. Pay attention to the bottom notches.

To Remove: Use your thumbs to gently push each release tab outward to free the DIMM from the slot.

5-4 Adding PCI Expansion Cards

The chassis can accommodate one full-size PCI-Express expansion card with the use of a riser card.

Installing an Add-on Card

1. After powering down the system, remove the PCI slot shield.

2. Fully seat the riser card into the slot, pushing down with your thumbs evenly on both sides of the card. Seat the expansion card into the riser card.

3. Finish by using a screw to secure the top of the card shield to the chassis. The PCI slot shield protects the serverboard and its components from EMI and aid in proper ventilation, so make sure it is always in place.

5-5 Connector Definitions

Main ATX Power Supply Connector

The primary power supply connector (JPW1) meets the SSI (Superset ATX) 24-pin specification. Refer to the table on the right for the pin definitions of the ATX 24-pin power connector. You must also connect the 8-pin (JPW2/ JPW3) processor power connectors to your power supply (see below).

ATX Power 24-pin Connector Pin Definitions (JPW1)

Pin#	Definition	Pin #	Definition
13	+3.3V	1	+3.3V
14	-12V	2	+3.3V
15	COM	3	COM
16	PS_ON	4	+5V
17	COM	5	COM
18	COM	6	+5V
19	COM	7	COM
20	Res (NC)	8	PWR_OK
21	+5V	9	5VSB
22	+5V	10	+12V
23	+5V	11	+12V
24	COM	12	+3.3V

Secondary Power Connector

JPW2 must also be connected to the power supply. See the table on the right for pin definitions.

+12V 4-pin Power Pin Definitions (JPW2)

Pins	Definition
1 - 4	Ground
5 - 8	+12V

Required Connection

PW_ON Connector

The PW_ON connector is on pins 1 and 2 of JF1. This header should be connected to the chassis power button. See the table on the right for pin definitions.

Power Button Pin Definitions (JF1)

Pin#	Definition
1	PW_ON
2	Ground

Reset Connector

The reset connector is located on pins 3 and 4 of JF1 and attaches to the reset switch on the computer chassis. See the table on the right for pin definitions.

Reset Button Pin Definitions (JF1)

Pin#	Definition
3	Reset
4	Ground

Power Fail LED

The Power Fail LED connection is located on pins 5 and 6 of JF1. Refer to the table on the right for pin definitions.

PWR Fail LED Pin Definitions (JF1)

Pin#	Definition
5	Vcc
6	Ground

Overheat/Fan Fail LED (OH)

Connect an LED to the OH connection on pins 7 and 8 of JF1 to provide advanced warning of chassis overheating. Refer to the table on the right for pin definitions.

OH/Fan Fail LED Pin Definitions (JF1)	
Pin#	Definition
7	Vcc
8	Ground

OH/Fan Fail Indicator Status	
State	Definition
Off	Normal
On	Overheat
Flash-ing	Fan Fail

NIC2 (JLAN2) LED

The LED connections for JLAN2 are on pins 9 and 10 of JF1. Attach an LED cable to display network activity. See the table on the right for pin definitions.

NIC2 LED Pin Definitions (JF1)	
Pin#	Definition
9	Vcc
10	Ground

NIC1 (JLAN1) LED

The LED connections for JLAN1 are on pins 11 and 12 of JF1. Attach an LED cable to display network activity. See the table on the right for pin definitions.

NIC1 LED Pin Definitions (JF1)	
Pin#	Definition
11	Vcc
12	Ground

HDD LED

The HDD LED connection is located on pins 13 and 14 of JF1. This LED is used to display all IDE and SATA activity. See the table on the right for pin definitions.

HDD LED Pin Definitions (JF1)	
Pin#	Definition
13	Vcc
14	HD Active

Power On LED

The Power On LED connector is located on pins 15 and 16 of JF1 (use JLED for a 3-pin connector). This connection is used to provide LED indication of power being supplied to the system. See the table on the right for pin definitions.

Power LED Pin Definitions (JF1)	
Pin#	Definition
15	5V Stby
16	Control

NMI Button

The non-maskable interrupt button header is located on pins 19 and 20 of JF1. Refer to the table on the right for pin definitions.

NMI Button Pin Definitions (JF1)

Pin#	Definition
19	Control
20	Ground

Fan Headers

There are six fan headers on the serverboard, all of which are 4-pin fans. However, pins 1-3 of the fan headers are backward compatible with the traditional 3-pin fans. See the table on the right for pin definitions. The onboard fan speeds are controlled by Thermal Management (via Hardware Monitoring) under the Advanced Section in the BIOS. The default is disabled. When using Thermal Management setting, please use all 3-pin fans or all 4-pin fans.

Fan Header Pin Definitions (FAN1-8)

Pin#	Definition
1	Ground (Black)
2	+12V (Red)
3	Tachometer
4	PWM Control

Note: Fan 6 is the header for the CPU heat sink fan.

ATX PS/2 Keyboard and PS/2 Mouse Ports

The ATX PS/2 keyboard and the PS/2 mouse are located beside the USB0/1 ports. The mouse port is above the keyboard port. See the table on the right for pin definitions.

PS/2 Keyboard and Mouse Port Pin Definitions (J28)

Pin#	Definition
1	Data
2	NC
3	Ground
4	VCC
5	Clock
6	NC

Serial Ports

Two serial ports are included on the serverboard. COM1 is a backpanel port and COM2 is a header located beside the printer port. See the table on the right for pin definitions.

Serial Port Pin Definitions (COM1/COM2)

Pin #	Definition	Pin #	Definition
1	DCD	6	DSR
2	RXD	7	RTS
3	TXD	8	CTS
4	DTR	9	RI
5	Ground	10	NC

Chassis Intrusion

The Chassis Intrusion header is designated JL1. Attach an appropriate cable from the chassis to inform you of a chassis intrusion when the chassis is opened

Chassis Intrusion Pin Definitions (JL1)	
Pin#	Definition
1	Intrusion Input
2	Ground

Wake-On-LAN

The Wake-On-LAN header is designated JWOL on the serverboard. See the table on the right for pin definitions. You must also have a LAN card with a Wake-On-LAN connector and cable to use this feature.

Wake-On-LAN Pin Definitions (JWOL)	
Pin#	Definition
1	+5V Standby
2	Ground
3	Wake-up

Wake-On-Ring

The Wake-On-Ring header is designated JWOR. This function allows your computer to receive and be "awakened" by an incoming call when in the suspend state. See the table on the right for pin definitions. You must also have a WOR card and cable to use this feature.

Wake-On-Ring Pin Definitions (JWOR)	
Pin#	Definition
1	Ground (Black)
2	Wake-up

External Speaker/Internal Buzzer

On the JD1 header, pins 1-4 are for an external speaker and pins 3-4 are for the internal speaker. If you wish to use an external speaker, connect it to pins 1-4 to. If you wish to use the onboard speaker, you should close pins 3-4 with a jumper.

Speaker Connector (JD1)	
Pin Setting	Definition
Pins 3-4	Internal Speaker
Pins 1-4	External Speaker

LAN1/2 (Ethernet Ports)

Two Ethernet ports (designated LAN1 and LAN2) are located beside the VGA port on the I/O backplane. These ports accept RJ45 type cables.

Universal Serial Bus (USB)

There are two Universal Serial Bus ports located on the I/O panel and four additional USB headers located on the serverboard. The headers can be used to provide front side USB access (cables not included). See the table on the right for pin definitions.

Universal Serial Bus Pin Definitions (USB)

USB0/1/10/11		USB6/7/8/9	
Pin #	Definition	Pin #	Definition
1	+5V	1	+5V
2	PO-	2	PO-
3	PO+	3	PO+
4	Ground	4	Ground
5	N/A	5	Key

SGPIO Headers

The SGPIO (Serial General Purpose Input/Output) headers are used to communicate with a system-monitoring chip on the backplane. See the table on the right for pin definitions.

SGPIO Header Pin Definitions (T-SGPIO-1/T-SGPIO-2)

Pin#	Definition	Pin	Definition
1	NC	2	NC
3	Ground	4	DATA Out
5	Load	6	Ground
7	Clock	8	NC

NC = No Connection

Power SMBUS Header

A Power SMB header is located at SMBUS_PS. Connect the appropriate cable here to utilize SMB on your system. See the table on the right for pin definitions.

Power SMB Header Pin Definitions (PW4)

Pin#	Definition
1	Clock
2	Data
3	PWR Fail
4	Ground
5	+3.3V

Overheat LED/Fan Fail (JOH1)

The JOH1 header is used to connect an LED to provide warning of chassis overheating. This LED will blink to indicate a fan failure. Refer to the table on right for pin definitions.

OH/Fan Fail LED States

State	Message
Solid	Overheat
Blinking	Fan Fail

Overheat LED Pin Definitions (JOH1)

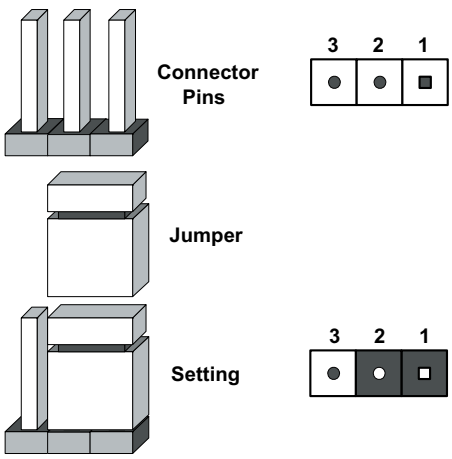
Pin#	Definition
1	5vDC
2	OH Active

5-6 Jumper Settings

Explanation of Jumpers

To modify the operation of the serverboard, jumpers can be used to choose between optional settings. Jumpers create shorts between two pins to change the function of the connector. Pin 1 is identified with a square solder pad on the printed circuit board. See the serverboard layout pages for jumper locations.

Note: On a two-pin jumper, "Closed" means the jumper is on both pins and "Open" means the jumper is either on only one pin or completely removed.



CMOS Clear

JBT1 is used to clear CMOS (which will also clear any passwords). Instead of pins, this jumper consists of contact pads to prevent accidentally clearing the contents of CMOS.

To clear CMOS,

1. First power down the system and unplug the power cord(s).
2. With the power disconnected, short the CMOS pads with a metal object such as a small screwdriver.
3. Remove the screwdriver (or shorting device).
4. Reconnect the power cord(s) and power on the system.

Note: *Do not use the PW_ON connector to clear CMOS*.

VGA Enable/Disable

JPG1 allows you to enable or disable the VGA port. The default position is on pins 1 and 2 to enable VGA. See the table on the right for jumper settings.

VGA Enable/Disable Jumper Settings (JPG1)	
Jumper Setting	Definition
Pins 1-2	Enabled
Pins 2-3	Disabled

LAN1/2 Enable/Disable

Change the setting of jumper JPL1 and JPL2 to enable or disable the LAN1 and LAN2 Ethernets ports, respectively. See the table on the right for jumper settings. The default setting is enabled.

LAN1/2 En/Disable Jumper Settings (JPL1/JPL2)	
Jumper Setting	Definition
Pins 1-2	Enabled
Pins 2-3	Disabled

Watch Dog Enable/Disable

JWD controls the Watch Dog function. Watch Dog is a system monitor that can reboot the system when a software application hangs. Jumping pins 1-2 will cause WD to reset the system if an application hangs. Jumping pins 2-3 will generate a non-maskable interrupt signal for the application that hangs. See the table on the right for jumper settings. Watch Dog must also be enabled in BIOS.

Note: When enabled, the user needs to write their own application software in order to disable the Watch Dog Timer.

Watch Dog Jumper Settings (JWD)	
Jumper Setting	Definition
Pins 1-2	Reset
Pins 2-3	NMI
Open	Disabled

USB Wake-Up

These jumpers allow you to wake up the system by pressing a key on the USB keyboard or by clicking the USB mouse of your system. The JPUSB jumpers are used together with the USB Wake-Up feature in BIOS and both must be enabled to use this feature. See the table on the right for jumper settings. **Notes:** JPUSB1 is for the USB0/1 ports and JPUSB2 is for USB6/7/8/9/10/11.

Default settings are enabled for JPUSB1 and disabled for JPUSB2. Please be sure to remove all other USB devices from the USB ports whose USB jumpers are set to Disabled before the system goes into standby mode.

USB Wake-Up Jumper Settings	
Jumper Setting	Definition
Pins 1-2	Enabled
Pins 2-3	Disabled

SMBus to PCI-X/PCI-Exp. Slots

Jumpers JI²C1 and JI²C2 allow you to connect the System Management Bus (I²C) to the PCI-X/PCI-E slots. The default setting is Open (Disabled.) Both jumpers must be set to the same setting See the table on the right for jumper settings.

SMBus to PCI-X/PCI-E Slots Jumper Settings (JI²C1/JI²C2)

Jumper Setting	Definition	
JI²C1: Closed	JI²C2:Closed	Enabled
JI²C1: Open	JI²C2: Open	Disabled

5-7 Onboard Indicators

LAN1/2 LEDs

The Ethernet ports (located beside the VGA port) have two LEDs. On each port, one LED indicates activity while the other LED may be green, amber or off to indicate the speed of the connection. See the table on the right for the functions associated with the connection speed LED.

GLAN1/2 LED (Connection Speed Indicator)

LED Color	Definition
Off	10 MHz
Green	100 MHz
Amber	1 GHz

Onboard Power LED (LE1)

An Onboard Power LED is located at LE1. This LED Indicator is lit when the system is on. Be sure to unplug the power cable before removing or adding any components. See the table on the right for more details.

Onboard Power LED Indicator (LE1)

LED Color	Definition
Off	System Off
Green	System on

Chapter 6

Advanced Chassis Setup

This chapter covers the steps required to install components and perform maintenance on the chassis. For component installation, follow the steps in the order given to eliminate the most common problems encountered. If some steps are unnecessary, skip ahead to the step that follows.

Tools Required: The only tool you will need to install components and perform maintainance is a Philips screwdriver.

6-1 Static-Sensitive Devices

Electrostatic Discharge (ESD) can damage electronic components. To prevent damage to any printed circuit boards (PCBs), it is important to handle them very carefully. The following measures are generally sufficient to protect your equipment from ESD discharge.

Precautions

- Use a grounded wrist strap designed to prevent static discharge.
- Touch a grounded metal object before removing any board from its antistatic bag.
- Handle a board by its edges only; do not touch its components, peripheral chips, memory modules or gold contacts.
- When handling chips or modules, avoid touching their pins.
- Put the motherboard, add-on cards and peripherals back into their antistatic bags when not in use.
- For grounding purposes, make sure your computer chassis provides excellent conductivity between the power supply, the case, the mounting fasteners and the motherboard.

Unpacking

The motherboard is shipped in antistatic packaging to avoid static damage. When unpacking the board, make sure the person handling it is static protected.

Figure 6-1. Chassis Front View

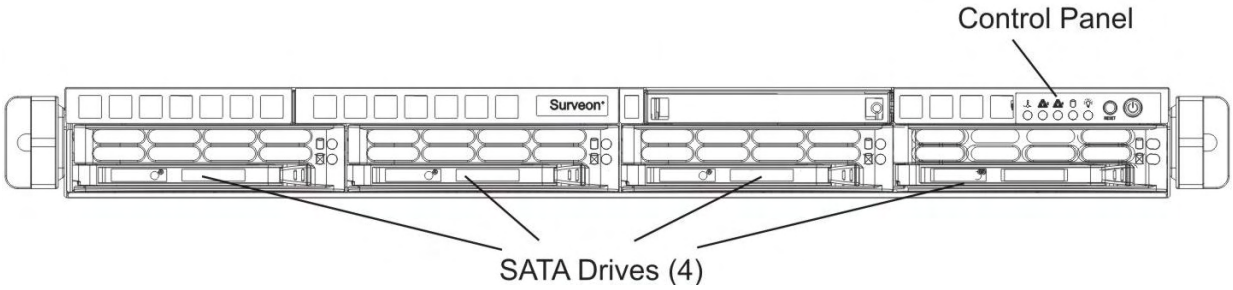
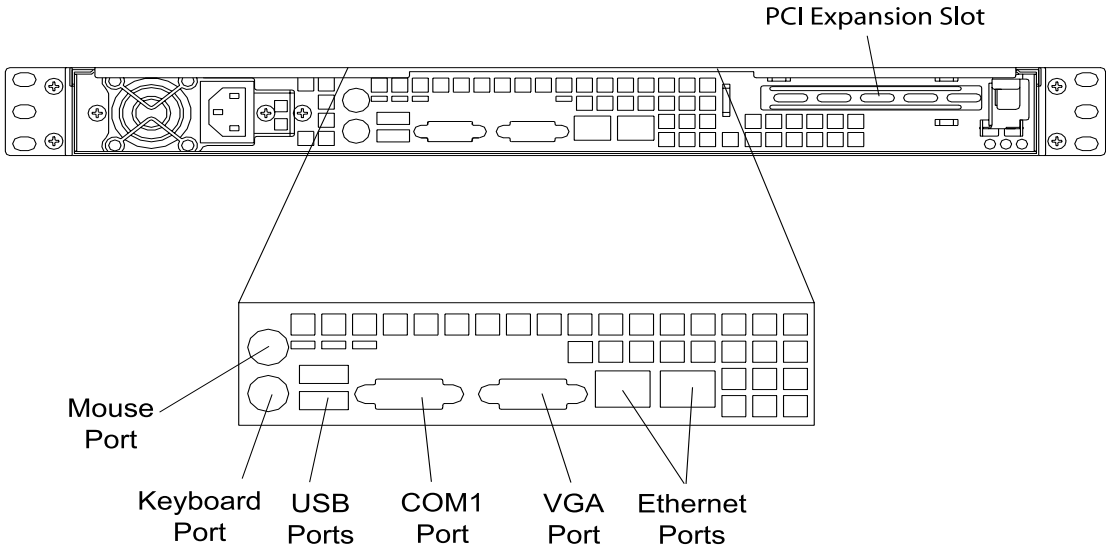


Figure 6-2. Chassis Rear View



6-2 Control Panel

The control panel (located on the front of the chassis) must be connected to the JF1 connector on the motherboard to provide you with system control buttons and status indicators. These wires have been bundled together in a ribbon cable to simplify the connection.

The LEDs inform you of system status. See Chapter 3 for details on the LEDs and the control panel buttons. Details on JF1 can be found in Chapter 5.

6-3 System Fans

4-cm high-performance fans provide the cooling for the server. The chassis includes air seals under the fans and at the chassis cross section,
which separates the drive bay area from the motherboard area of the chassis to promote better airflow. It is highly important that the air seal is properly installed and making a good seal in order for the cooling air to circulate properly through the chassis.

The fans can adjust their speed according to the heat level sensed in the system, which results in more efficient and quieter fan operation. Fan speed is controlled by a setting in BIOS.

System Fan Failure

If a fan fails, you will need to have it replaced with the same type. Contact your vendor or Surveon for information on replacement fans.

Use caution when working around the SATA backplane. Do not touch the backplane with any metal objects and make sure no ribbon cables touch the backplane. Also, regardless of how many SATA drives are installed, all four drive carriers must remain in the chassis to maintain proper airflow.

6-4. Accessing the Drive Bays

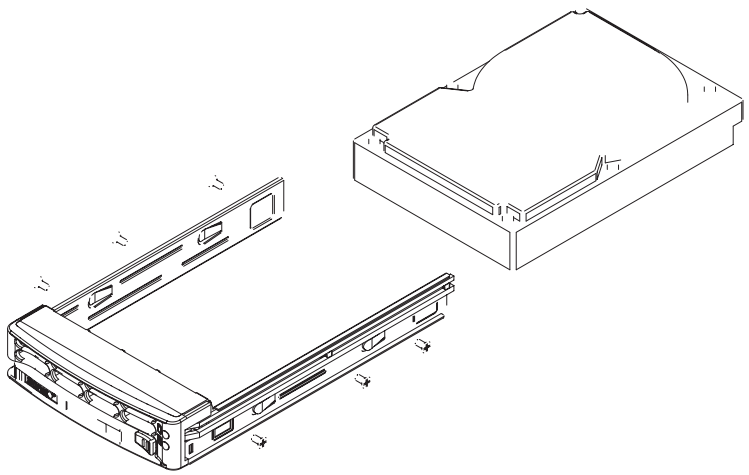
SATA Drives: Because of their tray swap design, you do not need to access the inside of the chassis or power down the system to install or replace SATA drives. Proceed to the next step for instructions. **Serial ATA Drive Installation**

Mounting a Serial ATA Drive in a Drive Carrier

The SATA drives are mounted in drive carriers to simplify their installation and removal from the chassis. These carriers also help promote proper airflow for the system. For this reason, even empty carriers without drives installed must remain in the chassis. **F**

1. Install a new SATA drive into the carrier with the printed circuit board side facing down so that the mounting holes align with those in the carrier.

2. Secure the drive to the carrier with six screws, as shown in Figure 6-4.



1 ***Installing/Removing SATA Drives***

2. To remove a carrier, push the release button located beside the drive LEDs.

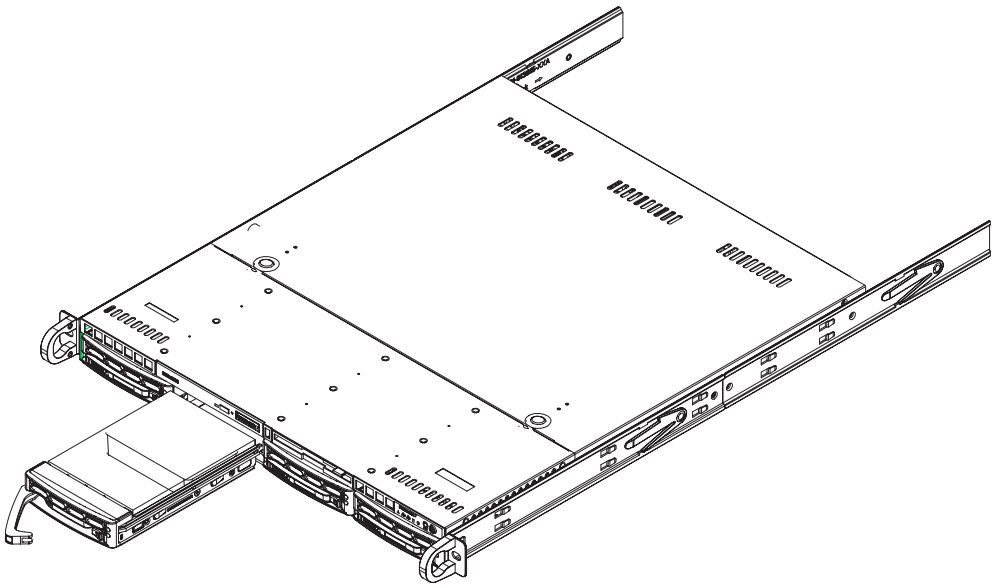
   Swing the colored handle fully out and use it to pull the unit straight out (see Figure 6-5).

Note: Your operating system must have RAID support to enable the hot-plug capability of the SATA drives.

Serial ATA Backplane

The Serial ATA drives plug into a backplane that provides power, drive ID and bus termination.

Figure 6-5. Removing a SATA Drive from the Server



6-5 Power Supply

The Surveon NVR2000 has a single 300 watt power supply. This power supply has the capability of operating at 100 - 240 input volts. Depress the main power button on the front of the chassis and then unplug the AC power cord to completely remove power from the system before removing the power supply.

Power Supply Failure

If the power supply unit fails, the system will shut down and you will need to replace the power supply unit. Replacement units can be ordered directly from Surveon (PWS-0054 - see contact infomation in Chapter 1).

Replacing the Power Supply

To replace a power supply, you must first remove the top chassis cover. Follow the procedure on the previous page.

1. First unplug the power cord from the system.

2. To remove the failed power unit, remove the two screws on the back of the power supply, which secure it to the chassis. You can then lift the unit straight out of the chassis.

3. Replace the failed unit with another unit of the same wattage. It is highly recommended to replace it with the exact same power supply.

4. Carefully insert the new unit into position in the chassis and secure it with the two screws at the rear of the unit.

5. Before reconnecting the power cord, make sure the power switch on the power supply is in the off position. Then reconnect the power cord, replace the chassis top cover and push the unit back into the rack.

6. Finish by turning the power switch on the power supply on, and then depress the power button on the front of the system.

Appendix A

BIOS POST Codes

This section lists the POST (Power On Self Test) codes for the Phoenix BIOS. POST codes are divided into two categories: recoverable and terminal.

Recoverable POST Errors

When a recoverable type of error occurs during POST, the BIOS will display an POST code that describes the problem. The BIOS may also issue one of the following beep codes:

1 long and two short beeps - video configuration error
1 continuous long beep - overheat (Overheat LED will be on)
1 long beep and 1 short pause - memory not detected

Terminal POST Errors

If a terminal type of error occurs, the BIOS will shut down the system. Before doing so, BIOS will write the error to port 80h, attempt to initialize video and write the error in the top left corner of the screen.

The following is a list of codes that may be written to port 80h.

POST Code	Description
02h	Verify Real Mode
03h	Disable Non-Maskable Interrupt (NMI)
04h	Get CPU type
06h	Initialize system hardware
07h	Disable shadow and execute code from the ROM.
08h	Initialize chipset with initial POST values
09h	Set IN POST flag
0Ah	Initialize CPU registers
0Bh	Enable CPU cache
0Ch	Initialize caches to initial POST values
0Eh	Initialize I/O component
0Fh	Initialize the local bus IDE
10h	Initialize Power Management
11h	Load alternate registers with initial POST values
12h	Restore CPU control word during warm boot
13h	Initialize PCI Bus Mastering devices
14h	Initialize keyboard controller
16h	1-2-2-3 BIOS ROM checksum
17h	Initialize cache before memory Auto size

POST Code	Description
18h	8254 timer initialization
1Ah	8237 DMA controller initialization
1Ch	Reset Programmable Interrupt Controller
20h	1-3-1-1 Test DRAM refresh
22h	1-3-1-3 Test 8742 Keyboard Controller
24h	Set ES segment register to 4 GB
28h	Auto size DRAM
29h	Initialize POST Memory Manager
2Ah	Clear 512 kB base RAM
2Ch	1-3-4-1 RAM failure on address line ***xxxx****
2Eh	1-3-4-3 RAM failure on data bits ***xxxx**** of low byte of memory bus
2Fh	Enable cache before system BIOS shadow
32h	Test CPU bus-clock frequency
33h	Initialize Phoenix Dispatch Manager
36h	Warm start shut down
38h	Shadow system BIOS ROM
3Ah	Auto size cache
3Ch	Advanced configuration of chipset registers
3Dh	Load alternate registers with CMOS values
41h	Initialize extended memory for RomPilot
42h	Initialize interrupt vectors
45h	POST device initialization
46h	2-1-2-3 Check ROM copyright notice
47h	Initialize I20 support
48h	Check video configuration against CMOS
49h	Initialize PCI bus and devices
4Ah	Initialize all video adapters in system
4Bh	QuietBoot start (optional)
4Ch	Shadow video BIOS ROM
4Eh	Display BIOS copyright notice
4Fh	Initialize MultiBoot
50h	Display CPU type and speed
51h	Initialize EISA board
52h	Test keyboard
54h	Set key click if enabled
55h	Enable USB devices
58h	2-2-3-1 Test for unexpected interrupts
59h	Initialize POST display service
5Ah	Display prompt “Press F2 to enter SETUP”
5Bh	Disable CPU cache

POST Code	Description
5Ch	Test RAM between 512 and 640 kB
60h	Test extended memory
62h	Test extended memory address lines
64h	Jump to UserPatch1
66h	Configure advanced cache registers
67h	Initialize Multi Processor APIC
68h	Enable external and CPU caches
69h	Setup System Management Mode (SMM) area
6Ah	Display external L2 cache size
6Bh	Load custom defaults (optional)
6Ch	Display shadow-area message
6Eh	Display possible high address for UMB recovery
70h	Display error messages
72h	Check for configuration errors
76h	Check for keyboard errors
7Ch	Set up hardware interrupt vectors
7Dh	Initialize Intelligent System Monitoring
7Eh	Initialize coprocessor if present
80h	Disable onboard Super I/O ports and IRQs
81h	Late POST device initialization
82h	Detect and install external RS232 ports
83h	Configure non-MCD IDE controllers
84h	Detect and install external parallel ports
85h	Initialize PC-compatible PnP ISA devices
86h	Re-initialize onboard I/O ports.
87h	Configure Motherboard Configurable Devices (optional)
88h	Initialize BIOS Data Area
89h	Enable Non-Maskable Interrupts (NMIs)
8Ah	Initialize Extended BIOS Data Area
8Bh	Test and initialize PS/2 mouse
8Ch	Initialize floppy controller
8Fh	Determine number of ATA drives (optional)
90h	Initialize hard-disk controllers
91h	Initialize local-bus hard-disk controllers
92h	Jump to UserPatch2
93h	Build MPTABLE for multi-processor boards
95h	Install CD ROM for boot
96h	Clear huge ES segment register
97h	Fix up Multi Processor table
98h	1-2 Search for option ROMs. One long, two short beeps on checksum failure

POST Code	Description
99h	Check for SMART Drive (optional)
9Ah	Shadow option ROMs
9Ch	Set up Power Management
9Dh	Initialize security engine (optional)
9Eh	Enable hardware interrupts
9Fh	Determine number of ATA and SCSI drives
A0h	Set time of day
A2h	Check key lock
A4h	Initialize typematic rate
A8h	Erase F2 prompt
AAh	Scan for F2 key stroke
ACh	Enter SETUP
AEh	Clear Boot flag
B0h	Check for errors
B1h	Inform RomPilot about the end of POST.
B2h	POST done - prepare to boot operating system
B4h	1 One short beep before boot
B5h	Terminate QuietBoot (optional)
B6h	Check password (optional)
B7h	Initialize ACPI BIOS
B9h	Prepare Boot
BAh	Initialize SMBIOS
BBh	Initialize PnP Option ROMs
BCh	Clear parity checkers
BDh	Display MultiBoot menu
BEh	Clear screen (optional)
BFh	Check virus and backup reminders
C0h	Try to boot with INT 19
C1h	Initialize POST Error Manager (PEM)
C2h	Initialize error logging
C3h	Initialize error display function
C4h	Initialize system error handler
C5h	PnPnd dual CMOS (optional)
C6h	Initialize Note dock (optional)
C7h	Initialize Note dock late
C8h	Force check (optional)
C9h	Extended checksum (optional)
CAh	Redirect Int 15h to enable remote keyboard
CBh	Redirect Int 13h to Memory Technologies
	Devices such as ROM, RAM, PCMCIA, and serial disk
CCh	Redirect Int 10h to enable remote serial video

POST Code	Description
CDh	Re-map I/O and memory for PCMCIA
CEh	Initialize digitizer and display message
D2h	Unknown interrupt

The following are for boot block in Flash ROM

POST Code	Description
E0h	Initialize the chipset
E1h	Initialize the bridge
E2h	Initialize the CPU
E3h	Initialize system timer
E4h	Initialize system I/O
E5h	Check force recovery boot
E6h	Checksum BIOS ROM
E7h	Go to BIOS
E8h	Set Huge Segment
E9h	Initialize Multi Processor
EAh	Initialize OEM special code
EBh	Initialize PIC and DMA
ECh	Initialize Memory type
EDh	Initialize Memory size
EEh	Shadow Boot Block
EFh	System memory test
F0h	Initialize interrupt vectors
F1h	Initialize Run Time Clock
F2h	Initialize video
F3h	Initialize System Management Manager
F4h	Output one beep
F5h	Clear Huge Segment
F6h	Boot to Mini DOS
F7h	Boot to Full DOS

If the BIOS detects errors on 2C, 2E, or 30 (base 512K RAM error), it displays an additional word-bitmap (***xxxx***) indicating the address line or bits that have failed. For example, “2C 0002” means address line 1 (bit one set) has failed. “2E 1020" means data bits 12 and 5 (bits 12 and 5 set) have failed in the lower 16 bits. The BIOS also sends the bitmap to the port-80 LED display. It first displays the checkpoint code, followed by a delay, the high-order byte, another delay, and then the loworder byte of the error. It repeats this sequence continuously.

Notes

Appendix B

System Specifications

Processors
Single Core2Duo Series LGA775 processors at system bus speeds of 1333, 1066 and 800 MHz

Note: Please refer to the motherboard specifications pages on our web site for updates on supported processors.

Chipset
Intel 3210/ICH9R chipset

BIOS
16 Mb Phoenix® Flash ROM

Memory Capacity
Four 240-pin DIMM slots that can support up to 8 GB of unbuffered ECC DDR2-800/667 SDRAM

Note: See the memory section in Chapter 5 for details.

SATA Controller
On-chip (ICH9R) 3 Gb/s Intel SATA controller

SATA Drive Bays
Four (4) drive bays to house four standard SATA drives

PCI Expansion Slots

One PCI-E x8 slot (with riser card: CSE-RR1U-ELi)

Motherboard
Form Factor: ATX

Dimensions: 12 x 9.6 in (305 x 244 mm)

Chassis

1U Rackmount

Dimensions: (WxHxD) 17.2 x 1.7 x 19.85 in. (437 x 43 x 504 mm)

Note: please visit our web site for information on supported operating systems

Weight

Gross Weight: 38 lbs. (17.3 kg.)

System Cooling

Three (3) 4-cm high performance fans

System Input Requirements

AC Input Voltage: 100-240V AC auto-range

Rated Input Current: 5A max

Rated Input Frequency: 50 to 60 Hz

Power Supply

Rated Output Power: 300W (Model# SP302-1S, Part# PWS-0054)

Rated Output Voltages: +3.3V (15A), +5V (25A), +12V1 (15A), +12V2 (15A), 12Vtotal (20A), -12V (1A), +5Vsb (2A)

Operating Environment

Operating Temperature: 10º to 35º C (50º to 95º F)

Non-operating Temperature: -40º to 70º C (-40º to 158º F)

Operating Relative Humidity: 8% to 90% (non-condensing)

Non-operating Relative Humidity: 5 to 95% (non-condensing)

Regulatory Compliance

Electromagnetic Emissions:

FCC Class A, EN 55022 Class A, EN 61000-3-2/3-3, CISPR 22 Class A

Electromagnetic Immunity:

EN 55024/CISPR 24, (EN 61000-4-2, EN 61000-4-3, EN 61000-4-4, EN 61000-4-5, EN 61000-4-6, EN 61000-4-8, EN 61000-4-11)

Safety:

EN 60950/IEC 60950-Compliant, UL Listed (USA), CUL Listed (Canada), TUV Certified (Germany), CE Marking (Europe)

California Best Management Practices Regulations for Perchlorate Materials: This Perchlorate warning applies only to products containing CR (Manganese Dioxide) Lithium coin cells. “Perchlorate Material-special handling may apply. See www.dtsc.ca.gov/hazardouswaste/perchlorate”

Notes